

# EXPEDITING YOUR CRITICAL LIFE SCIENCE SHIPMENTS

## 8 TIPS TO MITIGATE DELAYS AND ENSURE ON-TIME DELIVERY

Quick Specialized Healthcare Logistics understands the urgency and importance of transporting your life science shipments safely, on time and within the specified temperature range. Any delay may compromise the integrity and patient safety of these life-saving shipments.

That's why we've outlined the important steps you should take to ensure your shipments are expedited quickly and help avoid unnecessary delays. Many variables can cause a delay; however, these 8 tips can help to minimize them. With careful preparation and planning before your shipment is picked up, you can help avoid unforeseen holdups.

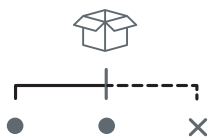


### 1. Check that you have provided the correct pickup address

When placing a request for a pickup, if the transportation process includes air transportation on a passenger aircraft, make sure the address is correct and verified as a Known Shipper, per [TSA regulations](#). Failure to be a Known Shipper will prevent the package from being placed on a passenger airline causing delays.

### 2. Verify the destination address and consignee contact

Precious time can be lost if the delivery driver arrives at the incorrect address, ultimately waiting to obtain the correct information. In some instances, the location could be just minutes away, or in a worst-case scenario, hours away. Even an incorrect contact name can cause delays, especially if the consignee is located in a hospital or university.



### 3. Identify the proper commodity on the declaration form

When shipping, it's important that the contents are properly declared so that the specific contents of the shipment are identified. This is especially critical if the contents are [Dangerous Goods \(DG\)](#). If your shipment contents are considered DG, they must be properly classified, labeled and packaged according to the current regulations. Failure to do so will delay your shipment. Your logistics provider will be able to assist with this process.

### 4. Use the correct packaging for the shipment contents

Packaging materials with inner and outer components must be used to protect the goods being shipped, as well as to protect the individuals handling the package. [Refer to IATA Packaging Instruction 650 pdf](#). Leaking packages and exposed contents can be a result of using incorrect packaging materials or not packing the items adequately. If your location is unable to supply the appropriate packaging, or if you are unsure of how to properly pack the items, consult your logistics provider in advance. They can bring the appropriate packaging to you or can make packaging arrangements for you in advance.

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### 5. Indicate the correct dimensions, weights and piece count

Convey this information when placing your order so that your transportation provider can arrange for the equipment needed to safely transport your shipments and maintain the proper temperature throughout transit. Special arrangements may be needed to transport cold chain items. For heavyweight shipments, a refrigerated cargo van, tractor trailer or unloading equipment can be scheduled for pickup and delivery at the final destination. In addition, special cargo space may be needed on a particular type of aircraft, and there may also be a need for additional drivers to provide lifting assistance.

### 6. Use proper shipping labels

Be sure to use the appropriate shipping labels on your packages and check to see that they accurately reflect the shipment information you gave to your logistics provider. Otherwise, your shipment will be held up while the transportation provider verifies all the details for proper transit. For example, if dry ice is included in the shipment, there is a specific label required.

### 7. Have your package ready at the time you requested

A logistics plan is designed based on the time you have requested a pickup for your package. Based on this time, driving routes and airline flights are evaluated to meet your deadline. Many variables are taken into consideration to include traffic, driving routes to mitigate traffic, the time airlines require packages to be tendered prior to the flight departure, and airline cargo hours of operation. Any changes to the package being ready at the time you requested should be communicated to your logistics provider as soon as possible, as changes may impact the plan.

### 8. List hours of operation for pickup & destination offices

It's important to list the hours of operation for both locations to ensure the pickup time and delivery time can be accommodated to meet your needs and deadlines according to the current regulations. Failure to do so, will delay your shipment. Your logistics provider will be able to assist with this process.

[For more information, Ask Our Experts](#)



## About Quick Specialized Healthcare Logistics

For 40 years, Quick, a Kuehne + Nagel Company, has been serving the global life science and healthcare community, providing 24/7 customized logistics and transportation solutions for time- and temperature-sensitive, mission-critical and life-saving needs. As the trusted logistics leader, Quick safely and quickly transports personalized medicine, human organs and tissue for transplant or research, blood, blood products, cord blood, bone marrow, and medical devices.



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